

Wasabi Cloud Storage Client Release Notes

Version: 2018-04-29
Revision: A

beta



Product Overview

Wasabi Cloud Storage Client enables you to easily access Wasabi hot storage directly from your Windows or Mac desktop. It is a plug-and-play application that automatically mounts your Wasabi account as an external drive on your Windows PC or Mac. Wasabi Cloud Storage Client integrates seamlessly and transparently with your local desktop environment. You can move files in and out of the cloud the same way you would with a local drive, with drag-and-drop simplicity and convenience.

Wasabi Cloud Storage Client mounts two new Wasabi Hot Cloud Storage drives on your computer and lets you store folders and files in these drives. The drives are automatically named:

- ◆ Wasabi Cloud
- ◆ Wasabi Cloud (Immutable)

You can drag and drop to store folders and files in either drive. However, you cannot remove stored folders or files from the Wasabi Cloud (Immutable) drive.

NOTE: Use the Wasabi Cloud Storage Client application to copy (upload/download) files to/from the drives, but not to edit the files directly on the drives.

Operating Systems Supported

Operating System	Version
Mac	OSX 10.12.5 upwards
Windows Home and Windows Pro	10
Note that Windows 7, 8, Server 2008, and Server 2012 are not currently supported.	

Drive Space

Wasabi Cloud Storage Client requires free space on the disk equivalent to two times the amount that you want to store. For example, if you want to store a 100 GB file, you will need 200 GB of free disk space on your local machine.

Technical Support

The Wasabi web site has the latest product information. Use this resource to review product information, download software updates, contact technical support, access the Wasabi knowledge base, or provide feedback on Wasabi documentation and online help:

www.wasabi.com

Use this email address to contact a Wasabi Customer Support representative:

support@wasabi.com

Known Issues

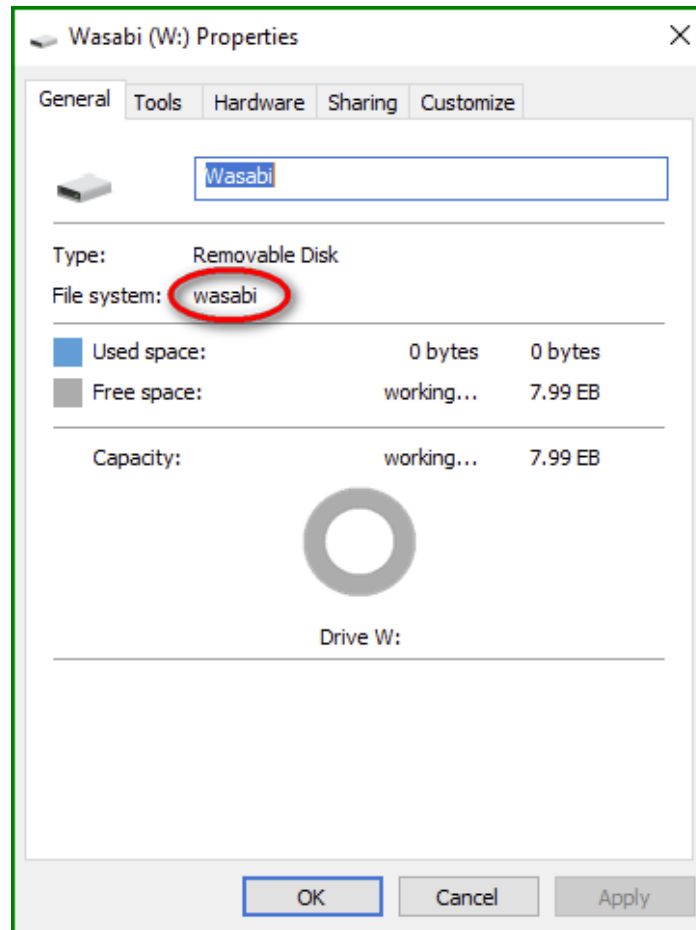
Both Windows and Mac Operating Systems

- ◆ The message, “internal error,” is displayed if you reach the storage quota of 1 TB or if you attempted to store data and your trial has expired.
- ◆ When a drive is renamed, the new name is not reflected after logging out and back into Wasabi Cloud Storage Client. The drive name reverts to the default of Wasabi Cloud or Wasabi Cloud (Immutable).
- ◆ On the login screen, an entered password is not erased when the **Reset password** option is selected. You must first erase the password and then enter the new one.
- ◆ When looking at devices and drives, the Wasabi drive size is not indicated correctly. For example, in Windows the information is represented as 7.99 EB of space rather than 1 TB.
- ◆ Wasabi Cloud Storage Client does not display details about files that failed to transfer.
- ◆ You cannot transfer a file that has an emoji (graphic character) in the file name.

Windows Operating System

- ◆ When a file or folder is renamed, the old file name is not removed. Instead, a file with the new name as well as a file with the old name are stored.
- ◆ Creating a new text file or folder in Wasabi Cloud (Immutable) creates two files/folders. One file/folder has the new name and another one has the default name of “New Text Document” or “New Folder.”
- ◆ When you delete a file, the message indicates that the file size is 0 bytes rather than the correct size.

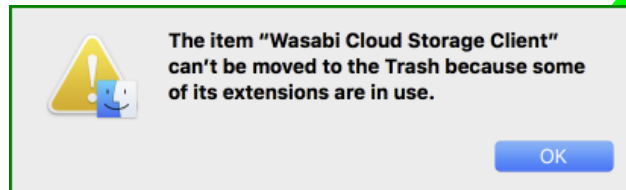
- ◆ If a message indicates that you cannot delete a file because the file is open in another program, check “Do this for all current items (if appropriate)” and click **Skip**. Then, quit and restart Wasabi Cloud Client Storage. The files will be deleted.
- ◆ When viewing the properties of a mounted Wasabi drive, the free space and capacity are shown as “working” rather than the value for the drive.
- ◆ When viewing the properties of a mounted Wasabi drive, the file system is indicated as “wasabi” rather than FAT32/NTFS. For example:



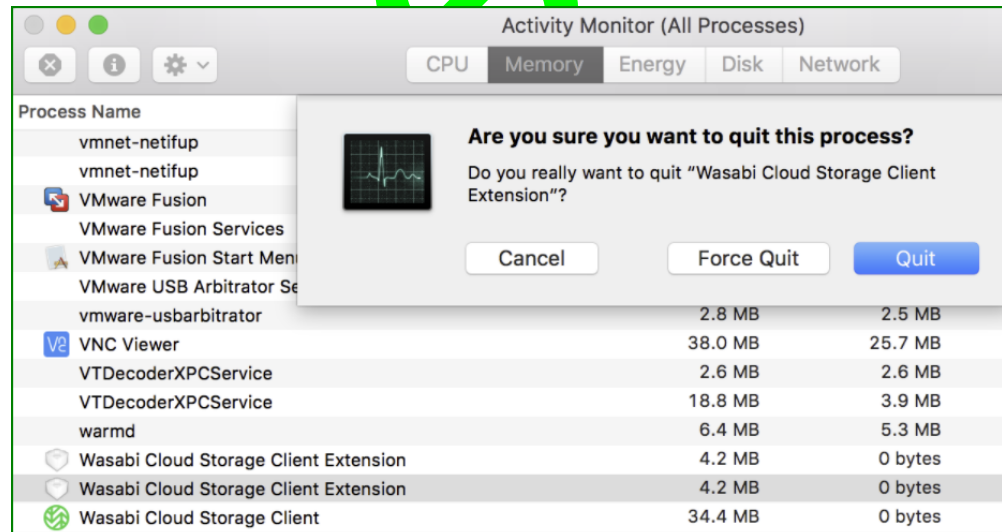
- ◆ Wasabi Cloud Storage Client installs for all users by default and does not ask for a specific user.
- ◆ When you uninstall Wasabi Cloud Storage Client, the Wasabi folder is not removed from the local application directory. Remove files and folders manually.
- ◆ If you lose your Internet connection while uploading or deleting a file or folder, an error alert is displayed after reconnecting. If you click **Try Again**, the upload or delete operation is successfully completed.
- ◆ A logout confirmation message is not displayed when you log out of Wasabi Cloud Storage Client. Even with a mounted drive, you simply log out.

Mac Operating System

- ◆ When you uninstall Wasabi Cloud Storage Client, the following message may be displayed:



Quit the extensions using the activity monitor:



Uninstall Wasabi Cloud Storage Client again. In the Applications folder, select the Wasabi Cloud Storage Client icon and **Move to Trash**.

- ◆ You can right-click on a Wasabi-stored file and mark it as public without a warning message.
- ◆ You can change the drive name even when the drive is mounted.

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